

Credit Collection Manager (h/f)

Departement: Finance
Position: Barchon (Liège), Belgium / Valencia, Spain / London, UK
Contract: Unlimited contract
Contact : jobs.be@cinemanext.com (Florence Corombelle, HR Manager)

CinemaNext is the largest cinema exhibition services company in EMEA, providing smart, comprehensive solutions across the board, from projection equipment, audio systems, central systems, premium cinema solutions, cinema outfitting, content management, 3D projection systems & glasses, TMS, digital signage, screens to consulting services. Customers enjoy the highest level of reliability and lowest cost of ownership through our various services: consulting, design & project management, equipment sales and financing, installation, maintenance, support (NOC), online monitoring, content management, spare and consumables, service agreements and supply chain & logistics. 13,000 screens have been installed by our technicians to date. 9,500 screens in Europe currently avail of service contracts with our company. CinemaNext's main office is located in Liège-Blegny (Belgium). Regional offices can be found in 26 countries across Europe, Africa and the Middle East. For more information, please visit <https://www.cinemanext.com>.

Job description :

The Credit collection Manager's main mission is to collect outstanding debts from clients of the Belgian, French, and German entities while maintaining good business relationships. You will work within the finance department, which consists of about ten team members. Close collaboration is required with the customer accounting team and an external debt collection agency. You report directly to the Chief Financial Officer. Additionally, you will have a coordinating role within other entities of the Group, focusing on control and reporting, as the operational credit tasks are handled by the local entities.

Your main responsibilities :

- Daily credit management for the Belgian, French, and German entities.
- Coordination role for credit activities in other Group entities.
- Verify, analyze, and control the status of customer accounts in collaboration with the sales and/or accounting departments for France, Belgium, and Germany.
- Act as the point of contact for the external partner specialized in debt recovery, ensuring the smooth execution of reminder procedures carried out by them.
- Identify commercial disputes: detect payment delays.
- Manage files, invoices, outstanding payments, and monitor emails from disputing clients.
- Negotiate payment deadlines and conditions: attempt to understand the client's situation (especially in cases of judicial reorganization, over-indebtedness) and find a suitable arrangement/payment plan.
- Preserve customer relationships: the recovery officer represents the company and must be able to defuse tensions and maintain a good relationship with clients.
- Initiate the legal debt recovery procedure.
- Contact lawyers and/or debt recovery agencies to follow up on assignments of defaulting debtors.
- Monitor and improve tracking indicators, statistics, dashboards...
- Coordinate debt recovery at the Group level to ensure effective credit management and perform the necessary analyses and reporting.

Your Profile :

- You hold a Bachelor's or Master's degree in Finance, Accounting, Business, or Law.
- You have a minimum of 2 years of experience in debt collection.
- You are proficient in both French and English, both spoken and written.
- You have proficiency in computer tools: ERP (ODOO is an asset), Microsoft Office.
- You have knowledge of general accounting.
- You possess strong analytical and organizational skills.
- You are results-oriented and strive for win-win solutions.
- You are diligent, reliable, diplomatic, and firm.
- You have a talent for negotiation while ensuring the maintenance of good business relationships.



- You have excellent listening skills and can convey messages effectively through your communication skills.
- You enjoy challenges and have good stress resistance.
- You can execute a procedure and ensure continuous improvement.

Our values : courage, integrity, curiosity, creativity, proactivity, and solidarity!

What we offer:

Joining the Cinemanext group means becoming part of an international and multicultural environment within young and dynamic teams.

We provide a competitive salary package and more.

Embrace this exciting opportunity now! Send your resume and a compelling cover email to jobs.be@cinemanext.com.