

NextAlert

Enhancing Cinema Operations with Proactive Alerts and Actionable Insights

NextAlert is CinemaNext's own advanced alert system designed to monitor your DCI projectors and servers, providing timely notifications and suggestions to prevent black screens and other issues.

Key Features:

- **Instant Alerts:** Receive alerts from your DCI projectors and servers directly on your phone.
- **Preventive Actions:** Get suggestions for actions to avoid issues.
- **Communication Channels:** Uses e-mail or Telegram for notifications.
- **Monthly Reports:** Receive comprehensive monthly reports in Excel format.
- **Lamp Life Reports:** Get detailed lamp life reports with a single click.
- **Severity Filters:** Select the level of alerts you want to receive (Severe/All).

Severe Alerts for Projectors

BARCO Specific Messages:

- Maintenance Type A/B required.
- RTC sync issues with NTP server.
- Projector running long period in light-ON mode.
- Media Block battery low (contact CinemaNext Support Team).

NEC Specific Messages:

- Fan life exhausted.
- Projector filters replacement required.
- Lamp life alerts and exhaustion warnings.
- Lamp strike issues.

CHRISTIE Specific Messages:

- XXX fan: low speed detected.





@DCICNXBOT

NextAlert will keep you proactively informed about potential failures, so that they can be remedied before they lead to a loss of shows.

Severe Alerts for Servers

- RAID is degraded.
- Available space < 150GB.
- Hard disk space usage > 80%.
- Damaged HD sectors > 500 (Dolby only).
- RTC low battery (IMBs/IMSS).
- Fan failure (DOREMI).
- ICMP/ICMP-X: RTC reset needed.
- ICMP: Sync failure with NTP server.

All Alerts for Projectors and Servers

Examples:

- gip - Write to SMS.be failed
- Unexpected behavior (e.g., no image, light off while playing)
- Unreachable NTP server
- Macro execution failures
- 3D module failures
- Lens zoom position issues
- Airflow problems
- Fan speed issues
- Media player input and playback errors

Lamp/Laser Life Report per Site

Get real lamp/laser life report:
Select your site and receive real-time lamp/laser life updates compared with the expected lifespan

Requirements & Setup

- Connectivity: Your cinemas must be connected to the CinemaNext Network.
- No TMS Required: Simplified setup without the need for a TMS.
- Telegram Integration: Use the NextAlert bot with a QR code for easy Telegram setup.

